

发件人: [Web Hosting Support](#)
收件人: [XI ZHU \(SKY DIGITAL CREATIONS LTD\)](#)
抄送: bg1@livehelpco.com
主题: NEW ACCOUNT at HostBig - Web hosting for waikatoweekly.co.nz has been setup
日期: 2026年5月3日 3:48:12



Dear XI,

Your web hosting account has been setup successfully with us here at HostBig, this message contains all the details you need to get started. Please read this message fully and print it out or keep a copy of it in your computer for future reference.

Thank you for choosing **HostBig**.

1. Nameserver Settings:

If you have purchased your domain from us you can ignore this section, we will set the nameservers automatically.

Once you have uploaded your website to our server you need to contact your domain registrar and set the nameservers of your domain to ours:

ns1.host-care.com

ns2.host-care.com

Some registrars require the IP address of our nameservers, they are:

The IP address for ns1.host-care.com is

The IP address for ns2.host-care.com is

Please note it can still take 24-48 hours after you set the nameservers for your domain name to 'propagate' (register around the Internet) and become fully active, there is nothing we can do about this, it's just the way the Internet works.

2. Master Account information:

Domain Name: waikatoweekly.co.nz

IP Address: 162.214.207.41

Username: waikatow

Password: }CeR.fOujR9Qvr<SVeWC

This username and password is used for both FTP access and your Control Panel (cPanel) Login.

3. Cpanel login information:

The Control Panel (cPanel) is used to configure the features of your HostBig account, to log into your cPanel you can use either the IP address or your domain name followed by :2082, for example:

<http://162.214.207.41:2082> or <http://www.waikatoweekly.co.nz:2082> (after DNS propagates)

Username: waikatow

Password: }CeR.fOujR9Qvr<SVeWC

Use the IP address if your DNS has not resolved to this server yet.

The http:// must be present in the address to access port :2082

Not sure how to use your cPanel Control Panel?

There is also detailed documentation at the cPanel official website here:

<http://www.cpanel.net/docs/cpanel/>

4. FTP - Uploading your website:

You can begin to upload files to your domain right now to the following IP address as the Host Address in your FTP software:

Host Address: 162.214.207.41 or ftp.waikatoweekly.co.nz (after DNS propagates)

Directory: /public_html/

Username: waikatow

Password: }CeR.fOujR9Qvr<SVeWC

When you connect via FTP to the server make sure you place all files in the /public_html/ folder and make sure you have your homepage named index.html (all lower case).

Once you have uploaded your files to our server you can view them using the IP address together with your username, for example:

<http://162.214.207.41/~waikatow/>

You do need to put the ~

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Video Tutorial URL: <http://www.cpanel.net/media/tutorials/ftpacct.htm>

5. Online Site Builder:

You access the online site builder through the cPanel, see the icon 'Site Builder' under the software section.

6. Email Account Settings:

Incoming Mail (POP3): mail.waikatoweekly.co.nz

Outgoing Mail *(SMTP): mail.waikatoweekly.co.nz or the SMTP server of your ISP

Account Name**: name@waikatoweekly.co.nz

Password**: mail password

Ensure 'My server requires authentication' is checked and that you input your mail Account Name and Password.

*We recommend using the SMTP of your ISP for best performance.

**The mail Account Name and Password is set by you in the Email management section of the Control Panel.

7. Support

We encourage you to first get familiar with the fundamentals of uploading your website, setting

up email and subdomains and other features by using our online Support Center here:
[Support Center](#)

If you have any questions in the first instance please open a ticket from here:
[Submit Ticket](#)

For live assistance we are available 24x7 here:
[Live Support](#)

N.B. Please have your Master Account information and ticket reference to hand.

8. Site Security

Please be conscious of protecting your site's security. Change your passwords often and don't be tempted to use date of birth or other easily guessed sources. If you have any further questions on site security please contact our support team.

Thanks again for trusting us here at **HostBig** to host your website. Our team work hard to provide an efficient and reliable hosting service, but if there is anything more we can do to help please let us know.

Regards



Alan Marsden
Customer Services Manager
HostBig "Big Features Small Price"

Email: support@support-billing.com
Website: <http://www.hostfast.com/hostbig/>

(Part of the HostFast Group)

We have recently upgraded our Support systems and relocated these functions to support-billing.com. This is still part of the same group as your hosting company, HostBig.